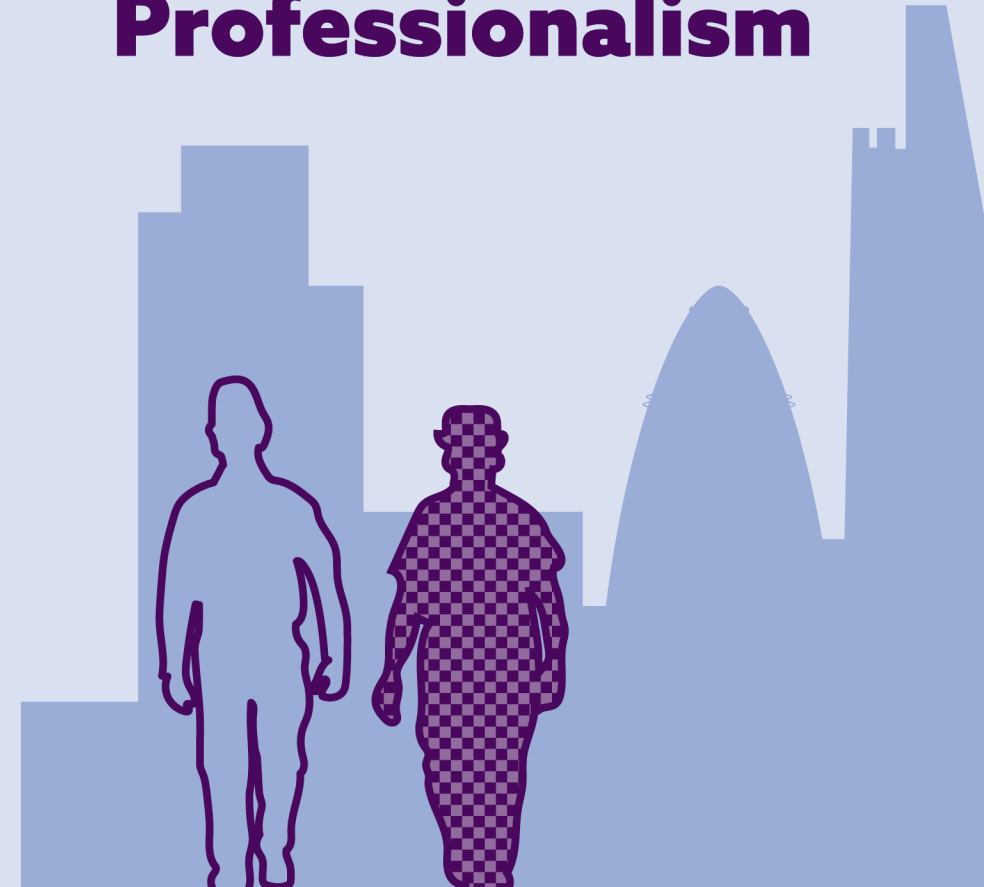




City of London Policing Plan 2025 to 2028

Performance update
Quarter 3: October – December 2025

Integrity
Compassion
Professionalism



About this performance update

This update provides a summary of how the City of London Police are delivering the priorities and objectives set out in the City of London Corporation, Police Authority Board [2025 to 2028 Policing Plan](#).

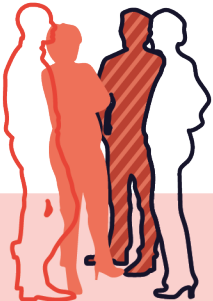
Progress against all the City of London Police force commitments are reported in more detail and scrutinised quarterly by the City of London Corporation's Police Authority Board and its sub-committees. Anyone is welcome to attend the meetings, and detailed reports are available on the Police Authority Board [committee webpage](#).

The City of London Police operational priorities are to

1. Keep people in the City safe and feeling safe
2. Put victims at the heart of everything we do
3. Improve the national policing response to fraud, economic and cyber crime

The City of London Police organisational priorities are to

4. Be one of the most inclusive and trusted police services in the country
5. Be an employer of choice
6. Improve our productivity



A trusted and inclusive police service, keeping the City of London safe and transforming the national policing response to fraud, economic and cyber crime

OPERATIONAL PRIORITIES

Keep the City safe and feeling safe

Reduce and respond effectively to theft

- Theft from person offences decreased by 18.2% (-52 offences) compared to last quarter and 40% (-158 offences) compared to Q3 24/25
- 95% (115 offences) of all theft incidents raised as an immediate graded response were attended within the 15-minute expected response time. These incidents had an average response time of 7.2 minutes (-0.1 mins in Q2 25/25 and +0.2 mins in Q3 24/25).
- Q3 saw a record number of hours delivered under the hotspots policing programme aimed at deterring and preventing crime, specifically theft, with over 1,123 hours (in comparison Q2 saw 750 hours).

Reduce and respond effectively to violence

- Violence against the person offences increased this quarter by 17.8% (+62 offences) compared to Q2 25/26. However, it has remained stable with (+0 offences) compared to Q3 24/25.
- 97.4% of all violence related crime incidents raised as an immediate graded response (191 incidents) were attended within expected response times (15 minutes), with an average response time of 7.5 minutes. This high level of service remains and consistent with Q2 25/26 and Q3 24/25.

Protect the City from Terrorism

- 72 training sessions aimed at raising awareness and protecting people from terrorism (an increase in 35 from Q2) were delivered to approximately 602 individuals (an increase in 269 from Q2) across the City.
- Overall tasking hours during Q3 = 11,083 hours (+12.8% from previous quarter)
- Q3 saw 9 Prevent referrals (an initiative to protect individuals from radicalisation and provide them with the necessary support to move away from extremist ideologies), an 80% decrease from Q2. All referrals were dealt with and closed by CoLP.
- Prevent Week of Action was held during Q3. Four 'Focus On' online sessions were held internally, attended by 591 participants.

Put victims at the heart of everything we do

Increase victim satisfaction

- From November 2025, the Victim Satisfaction Survey was put on hold due to reasons beyond our control so we are unable to present Q3 data. A new survey is now running and victims who did not receive a survey will be sent one, ensuring no gaps in service.
- Average compliance with the Victim Code of Practice remains high at 95.8%; a decrease of 0.51% from Q2 25/26.

Reduce the number of repeat victims of fraud

- Report Fraud went live on 04 December 2025, with a public launch on 19 January 2026, replacing Action Fraud.
- The data platforms and reporting processes are still being refined, therefore no Q3 data is included.

Secure positive outcomes for victims of crime

- For all crimes recorded in the latest 12-month period the proportion with a positive outcome (where an offender has been brought to justice) has increased to 14.2%, which takes us above the national average of 10.7%.
- For victim-based crimes recorded in the latest rolling 12-month period the proportion with a positive outcome has increased to 11.4%. This keeps us above the national average of 7%.

OPERATIONAL PRIORITIES

Improve the national policing response to fraud and economic and cyber crime

Protect people and businesses from economic and cyber crime

- In Q3, we carried out 1,357 fraud and cyber-protection engagement events; 6% (71 events) more than last quarter.
- Overall, protect engagement events are up 8% (325 events) this quarter, meeting this year's target.
- Feedback from attendees remains strong:
- 96% said they were satisfied or very satisfied with the event (2% decrease from Q2)
- 97% said they were likely to change their behaviour because of what they learned (2% decrease from Q2)

Transform the national response to economic and cyber crime

- In Q3, as part of Op Tonic, Report Fraud Protect Services coordinated with Barclays to use a fleet of vans to visit various locations offering mobile fraud awareness sessions. During Romance Fraud Intensification Week several protect officers joined the vans to promote romance / general fraud awareness.
- Protect team (part of Cyber Security Awareness Month) promoted a video in partnership with Meta on 2-step-verification. This reached over 300,000 individuals with 637,904 impressions.

Increase positive outcomes for reported fraud and cyber crime locally and nationally

- Nationally there have been 1,478 positive outcomes for fraud, compared to Q1 (2,341) and Q2 (2,541).

ORGANISATIONAL PRIORITIES

Be one of the most trusted and inclusive police services

- Q3 saw CoLP's bi-annual Cluster Panel meetings open to all residents, workers, businesses and visitors across the City. In total 115 attended (+30% compared to previous meetings)
- CoLP, in partnership with Fishmonger's Company, hosted a free self-defence class for 32 women in the City. We have since been approached by other businesses to deliver similar events.

Be an employer of choice

- Our police officer headcount has stayed stable since 2022/23, and we continue to meet our target of 996 officers.
- For police staff roles, we have reached 89.5% of our permanent establishment, which is just 0.5% below our goal. Recruitment is ongoing, but many vacancies are currently being filled internally. Over the last three months, 68% of posts were filled by existing staff, either through promotion or lateral moves.

Improve our productivity

- Data literacy training is now being rolled out ahead of Microsoft Co-Pilot being introduced into the Force in late February 2026.

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