



Considerate Contractor Scheme Code of Conduct

As a member of the Considerate Contractor Scheme (CCS), we will ensure that our personnel are committed to observing the City of London Corporation's CCS Code of Conduct (the Code). We will quickly put right any statutory infringements or breaches in the Code and understand that continual justifiable complaints by the public or the City Corporation will result in an escalation process that could result in our suspension from the scheme.

The City Corporation expects a Scheme member to abide by the following:

Safety

Our workforce will use full safety equipment, appropriate to the task. Crane operations and vehicle movements will be undertaken with regard to passing traffic, pedestrians and vulnerable road users. Vehicle logistics operations will keep to the appropriate best practice safety standards, such as FORS and CLOCS, and we will ensure that all vehicles are fully compliant with the appropriate cycle and pedestrian protection requirements. All site operations will be fully enclosed to provide adequate protection to the public from falling objects. All pedestrian routes around our site will be kept safe and easy to use for disabled users.

Planning

We agree to consult the relevant the City Corporation officers at the earliest opportunity and to ensure that both the Client and Design Team are engaged in the process. We agree to provide details of site hoardings, scaffolding, loading bays and any other temporary works affecting the highway, with sufficient time to allow for adequate consultation and to obtain the relevant licences before the work starts which will be renewed/extended if necessary, in good time. Any changes or variations will be discussed in advance with City Corporation officers.

Liaison

We will make early contact with neighbours and businesses to advise them of start dates and the effects of the works. Communication will be maintained throughout the project using regular newsletters. We will provide accessible, external message boards with current information on progress and upcoming events. The site contact details will be displayed clearly and we agree to promote the CCS and other campaigns initiated by the City Corporation and City Police.

Cleanliness

Our workforce will take pride in their appearance and the cleanliness of the site surroundings by keeping all hoardings clean and take the best measures to keep the highways and footways clean surrounding site. We will implement measures to eliminate dust, minimise construction noise and control vibration for the surrounding area. The public will see our site as tidy and well organised and the workforce will be prevented from using external site areas during breaks. Smoking-related litter will not be left outside our site boundary.

Site environment

We will minimise noisy activities and limit them to the periods set by the City Corporation Environmental Team. Materials and waste will be kept within the site boundary. In particular, we will make regular checks to ensure that water and mud does not run on to the public highway. Where working on the highway is unavoidable, we agree to keep works and activities clearly separate from the public and to provide safe and well signed alternative routes if required. Site staff will be helpful, courteous and respectful to the general public. Our site management will be encouraged to alert City Corporation officers to problems on the highway outside our direct control.